

**Particulars****About Your Organisation****1.1 Name of your organization**CVS Health Corporation

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**1.2 What is/are the primary activity(ies) or product(s) of your organization?**

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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**1.3 Membership number**3-0087-16-000-00

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**1.4 Membership category**Ordinary

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**1.5 Membership sector**Retailers

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**Retailers****Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

**Operations and Certification Progress**

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

0.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

0.00 Tonnes

**2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSP0-certified**

| No    | Description                                 | Crude and Refined Palm Oil (Tonnes) | Crude and Refined Palm Kernel Oil (Tonnes) | Palm Kernel Expeller (Tonnes) | Other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------------------|--|-------------------------------|---|
| 2.3.1 | Book and Claim from Mill / Crusher          |                                     |  |                               |   |
| 2.3.2 | Book and Claim from Independent Smallholder |                                     |  |                               |   |
| 2.3.3 | Mass Balance                                |                                     |  |                               |   |
| 2.3.4 | Segregated                                  |                                     |  |                               |   |
| 2.3.5 | Identity Preserved                          |                                     |  |                               |   |
| 2.3.6 | Total volume                                |                                     |  |                               |   |

**2.4 Volume of RSP0 certified sustainable palm oil and oil palm products purchased from other RSP0 certified companies (tonnes)**

| No    | Description                                 | Crude and Refined Palm Oil (Tonnes) | Crude and Refined Palm Kernel Oil (Tonnes) | Palm Kernel Expeller (Tonnes) | Other palm-based derivatives and fractions (Tonnes) |
|-------|---|-------------------------------------|--|-------------------------------|---|
| 2.4.1 | Book and Claim from Mill / Crusher          |                                     |  |                               |   |
| 2.4.2 | Book and Claim from Independent Smallholder |                                     |  |                               |   |
| 2.4.3 | Mass Balance                                |                                     |  |                               |   |
| 2.4.4 | Segregated                                  |                                     |  |                               |   |
| 2.4.5 | Identity Preserved                          |                                     |  |                               |   |
| 2.4.6 | Total volume                                |                                     |  |                               |   |

**2.5 What is the percentage of RSP0 certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:**

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

**Time-Bound Plan**

**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2017

**Comment:**

As of Q4 2017, all new CVS Store Brand items containing palm oil are required to contain sustainably sourced palm oil via RSPO or Rainforest Alliance

By the 2020 deadline, existing CVS Store Brand items containing palm oil must transition to sustainably sourced palm oil via RSPO or Rainforest Alliance

**3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?****3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**Comment:**

As of Q4 2017, all new CVS Store Brand items containing palm oil are required to contain sustainably sourced palm oil via RSPO or Rainforest Alliance

By the 2020 deadline, existing CVS Store Brand items containing palm oil must transition to sustainably sourced palm oil via RSPO or Rainforest Alliance

**3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

As of Q4 2017, all new CVS Store Brand items containing palm oil are required to contain sustainably sourced palm oil via RSPO or Rainforest Alliance

By the 2020 deadline, existing CVS Store Brand items containing palm oil must transition to sustainably sourced palm oil via RSPO or Rainforest Alliance

**3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?**

United States

**3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start**

CVS will promote the RSPO trademark seal on our own brand products within categories where it will resonate with our customers

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In May of 2017, CVS announced its Palm Policy publicly in its annual 2016 Corporate Social Responsibility (CSR) Report

<https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>

Q3 2017 - Notified suppliers of the CVS Palm Policy and expectations to transition CVS Store Brand items to sustainable palm oil by the 2020 deadline, and conducted training webinars for our suppliers

Q4 2017 - Required all new CVS Store Brand items to contain sustainably sourced palm oil

By the end of 2017, 31% of our Store Brand suppliers have either become members of the Roundtable on Sustainable Palm Oil (RSPO) or obtained Rainforest Alliance certification

2018 - We will continue to engage with our Store Brand suppliers regarding the CVS Palm Oil Policy. We will track the progress being made towards our 2020 deadline for the transition of our existing Store Brand items to using sustainably sourced palm oil via RSPO or Rainforest Alliance. We will also monitor that suppliers of new Store Brand items containing palm oil are providing the required confirmation the palm oil is sustainably sourced via RSPO or Rainforest Alliance prior to the item entering our supply chain.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Our goal is to eliminate non-sustainable palm oil from our own brand supply chain. We are tracking palm oil sustainability on an item and supplier basis, not by volume or source country.

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
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Related link: <https://cvshealth.com/documents/climate-change-policy-statement.pdf>
- Water, land, energy and carbon footprints
- Ethical conduct and human rights  
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Related link: <https://cvshealth.com/sites/default/files/cvs-health-human-rights-policy.pdf>
- Labour rights  
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Related link: [http://www.cvssuppliers.com/sites/suppliers.sub.cvsc.addventures.com/files/Vendor Code of Conduct\\_0.pdf](http://www.cvssuppliers.com/sites/suppliers.sub.cvsc.addventures.com/files/Vendor Code of Conduct_0.pdf); <https://cvshealth.com/sites/default/files/cvs-health-human-rights-policy.pdf>; <https://cvshealth.com/sites/default/files/cvs-health-code-of-conduct.pdf>
- Stakeholder engagement  
No file was uploaded  
Related link: <https://cvshealth.com/sites/default/files/2017-csr-full-report.pdf>
- None of the above

**7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

In partnership with the RSPO, CVS conducted multiple webinar trainings for our Store Brand suppliers on the CVS Palm Oil Policy requirements. The webinar trainings provided details on why CVS implemented a palm oil policy, the documentation suppliers must provide to CVS to prove compliance with our policy, the timeframes our suppliers must meet, the RSPO supply chains, and the RSPO processes for membership and certification.

For new Store Brand items containing palm oil, our suppliers are required to provide confirmation the palm oil is sustainably sourced via RSPO or Rainforest Alliance prior to the item entering our supply chain.

In addition, all CVS sustainability initiatives and progress (including the CVS Palm Oil Policy) are communicated via the annual Corporate Social Responsibility (CSR) Report.

All guidelines and information are available in English.

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://cvshealth.com/sites/default/files/2017-csr-full-report.pdf>

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**GHG Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

**Uploaded files:**

No files were uploaded

**Link to Website**

<https://cvshealth.com/sites/default/files/2017-csr-report-appendix.pdf>

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No

**Please explain why****Support Smallholders****9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

N/A

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

CVS Health is concerned about the impacts that palm oil production can have on people and the planet, and we continue our work to ensure palm oil is sourced responsibly. We are continuing to engage with our Store Brand suppliers via trainings and frequent communications, and we have added in the CVS Palm Oil Policy requirements to our Store Brand Quality Agreement that must be adhered to by our Store Brand suppliers. In addition, CVS participates in palm oil discussions at industry sustainability meetings.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>

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